



September 13, 2007

## *Automotive Services*

WSDOT  
Attn: Rick Phillips  
310 Maple Park Ave SE  
Olympia, WA 98504-7344

Dear Rick,

I am writing on behalf of AAA Washington in support of the National Unified Goal (NUG) for Traffic Incident Management. The National Office of the American Automobile Association (AAA) has endorsed the NUG stating that it fits with the organization's goals in the area of traffic safety for motorists throughout the United States.

AAA Washington, as an affiliate of AAA, sees the goals of our local Washington State Traffic Incident Management Coalition as consistent with our own goals of safe mobility for members and motorists throughout Washington State.

We respond 600,000 times per year to roadside incidents for our nearly 1 million members in Washington and Northern Idaho, so the NUG goals (responder safety; safe, quick clearance; prompt, reliable communications) are quite consistent with our ongoing mission.

AAA Washington looks forward to working with all the interested stakeholders in the WaTIMCo to develop and implement processes and tools to aid NUG implementation in Washington State.

Sincerely,

A handwritten signature in black ink, appearing to read "John Milbrath".

John Milbrath  
Vice President, Automotive Services  
AAA Washington

The distinctive striping of the AAA tow truck is a registered trademark of AAA.



**1-800-430-9003**

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